## Hysan Development 2020 Annual Results Analyst Briefing Hysan希慎

LEEGARDENS

Hysan Place 希慎廣場

Lee Theatre #

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#### Difficult 2020



- 2020 was a most difficult year for Hong Kong and for the rest of the world
- As we enter the second month of 2021, still little clarity on the future



#### **New Normal**

- We have seen signs of change as people's habits and preferences evolve with generational shift: baby boomers, followed by Gen X, Y, Z
- With rapid advancement and adoption of technology, adding shorter-term shocks of trade war, COVID-19 and social unrest just accelerated this pace of change





## 2020 Hysan's Annual Results Highlights



- Resilience and strength in the face of adversity
- In 2020, Hysan's Turnover and Recurring Underlying Profit decreased y-o-y by 7.0% and 7.3% respectively
- Occupancies of Office and Retail portfolios were 95% and 96% respectively

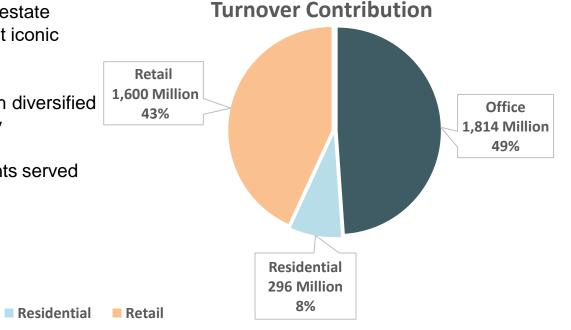


## **Balance and Stability**

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- Hysan has premium collection of real estate concentrated in HK's busiest and most iconic area
- Balanced office and retail portfolio with diversified group of tenants: balance and stability
- Long-term partnerships with our tenants served us well in adverse times

Office





### Lee Gardens Community

- Destination of choice
- Visitors to form life-long and multi-generational habit of visiting Lee Gardens
- Community curation is key
- Technology: use IoT to understand what customers
   want
- Increase use of digital and robotics services to improve efficiency and remove pain points







## **Structural Changes**

- Notable structural changes leading to "new normal" in office and retail sectors in recent years...dynamic and changing
- Office
  - Flexibility
  - Mobility
  - Access to off-site work
  - Work-life balance
- Retail
  - Consumers willing to pay for experience
    - $\circ$  Dining
    - o Lifestyle
    - Home improvement purchases
  - Adoption of online commerce







#### What makes Hysan stand out

- New Normal  $\rightarrow$  New Behaviour  $\rightarrow$  New Economy
- Community Model
  - ✤ Organic
  - Dynamic
  - Constantly evolving
  - Experience & fulfillment
- Operational Expertise
  - Sustainability
  - Use of technology







## **Beyond Causeway Bay**

- Continue to invest, strengthen and grow our core in Causeway Bay
- With a strong balance sheet and a unique Lee Gardens community model, we have the capacity to pursue opportunities outside of Hong Kong





#### 2021 Outlook



- A great deal depends on COVID-19 coming under control globally
- The world economy will continue to have ample liquidity, providing stimulus in a low interest rate environment
- Governments will restart the economies, but the first step is to contain COVID-19
- At Hysan, we will do our best to look after our staff and motivate them, inject new ideas and create community projects, and protect and enhance our assets

## **2020** Annual Results Highlights

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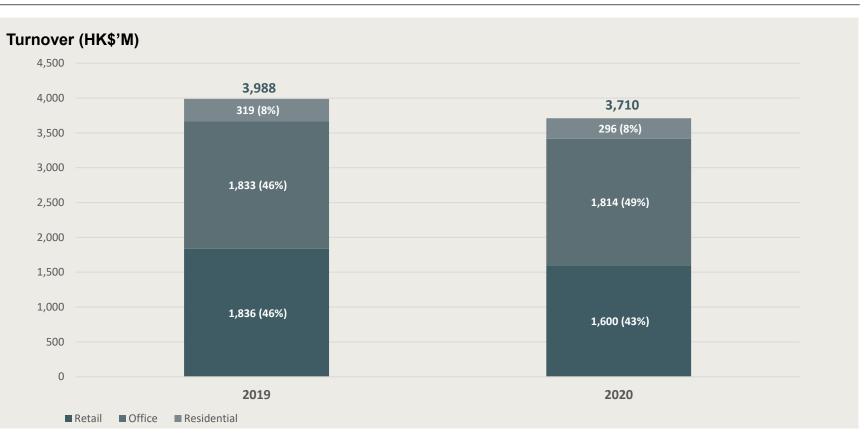
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	2020 HK\$'M	2019 HK\$'M	%
Turnover	3,710	3,988	-7.0%
Recurring Underlying Profit	2,398	2,587	-7.3%
Underlying Profit	2,398	2,587	-7.3%
<ul> <li>Fair value (loss) gain on investment properties located in <ul> <li>Hong Kong</li> <li>Shanghai*</li> </ul> </li> <li>Imputed interest income on the interest-free loan to a joint venture</li> <li>Other gains and losses</li> <li>Profit attributable to perpetual capital securities holders</li> </ul>	(4,680) (12) 30 5 (288)	690 1,528 30 10 -	
Reported (Loss) Profit	(2,547)	4,845	n/m
Shareholders' Funds	73,680	77,650	-5.1%

 $\ast$  The investment properties are held by an associate of the Group n/m: not meaningful

### 2020 Annual Performance: By Portfolio

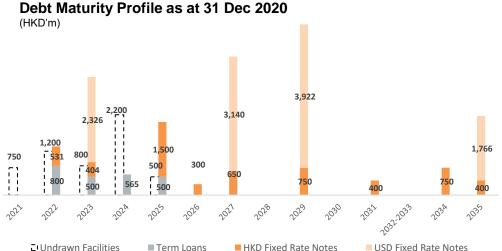
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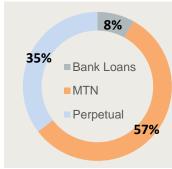
### **Strong Financial Position & Ample Liquidity**

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#### Debt Profile Highlight

Gearing Ratio	Average Debt Maturity	
Net Cash	6.8 years	
Fixed : Floating	Effective Interest Rate	
88% : 12%	3.0%	



#### **Diversified funding sources**

#### Public Issuance in FY 2020

Sep 2020 – USD500m Fixed-for-life Perp at 4.85% Jun 2020 – USD400m 7-Year Senior Notes at 2.875% Mar 2020 – USD850m Sub Perp at 4.1%

#### Undrawn Committed Facilities HKD 5,450m

#### **Credit Ratings**

Moody's	Fitch
A3 / Stable	A- / Stable



## **Indicative Cap Rates**



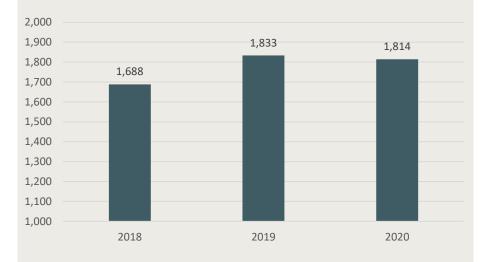
	31 Dec 2020	31 Dec 2019
Retail	5.25% - 5.50%	<b>5% - 5.25%</b>
Office	4.25% - 5%	4.25% - 5%
Residential	3.75%	3.75%

#### 2020 Performance: Office Portfolio

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- Office portfolio turnover declined slightly by 1.0% to HK\$1,814 million
- Occupancy: 95% as at 31 December 2020
- COVID-19 adversely affected HK's office rental market with negative net absorption standing at over 2.7 million square feet at the end of 2020
- Hysan maintained overall positive rental reversion on renewals, rent review and new lettings, but narrowing as compared to 2019

#### Office Portfolio Turnover (HK\$'M)



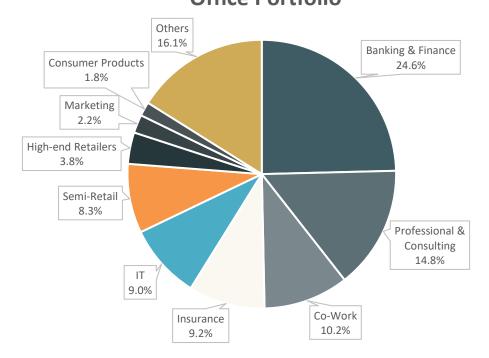


### 2020 Annual Performance: Office Portfolio (con't)

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- · Balanced portfolio with different industries represented
- Demand from "new economy": Lee Gardens a preferred location for new economy and personal services
   Office Portfolio

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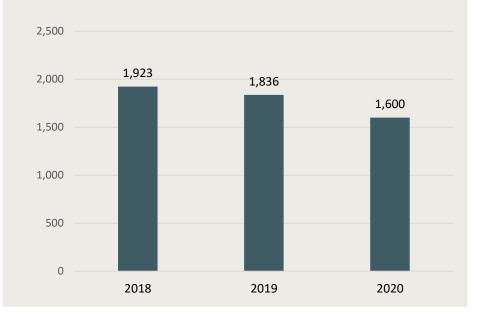


#### 2020 Performance: Retail Portfolio

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- Retail turnover was HK\$1,600 million, down by 12.9% from 2019
- Occupancy: 96% as at 31 December 2020
- Overall rental reversion in renewals, rent review and new lettings was negative in 2020

#### Retail Portfolio Turnover (HK\$'M)





#### 2020 Performance: Retail Portfolio (con't)

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- Recurring waves of COVID-19 caused significant distruption to HK's retail sector
- Those traditionally benefit from overseas and mainland visitors suffered the most
- Hysan's estimated sales in most categories
   largely on par with overall HK sales performances

# Hong Kong & Hysan Tenant Retail Sales (Jan-Dec 2020, YoY)

Type of retail outlet	Hong Kong	Hysan (estimated)
Clothing, footwear and allied products	-41.1%	-27.7%
Food & Beverages	-29.4%	-29.9%
Jewellery, watches and clocks, and valuable gifts	-54.0%	-49.7%
Medicines & cosmetics	-50.0%	-71.8%
Supermarket	+9.7%	+13.3%



#### 2020 Performance: Retail Portfolio (con't)

- Offered multi-faceted support from rental assistance to marketing collaboration with our tenants
- Used digital technology to swiftly expand our online sales channel in response to the COVID disruptions
- "Power Up" and other e-Shop campaigns generated encouraging sales for our tenants
- Leveraged on our strong loyalty clubs Club Avenue and Lee Gardens Club and offered attractive incentive programmes



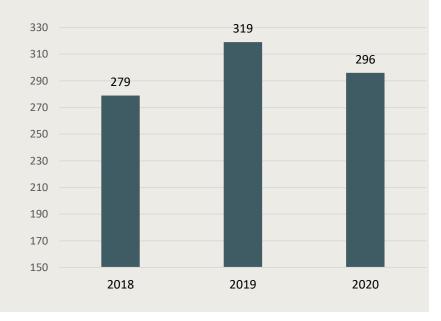




#### 2020 Performance: Residential Portfolio

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- Residential portfolio turnover saw a decline of 7.2% to HK\$296 million
- Overall rental reversion was flat
- Occupancy: 74% as at 31 December 2020
- High-end residential rental market negatively impacted by relocation and a sharp decline in incoming expatriate workers due to the tough economic situation
- We have been focusing on retaining our tenants through enhancing service and the environment, plus a tenant referral incentive scheme



#### **Residential Portfolio Turnover (HK\$'M)**



### **Tai Po Luxury Residential Project**



- Targeted completion date by the end of 2021 or early 2022
- Sales strategy being developed based on a sales launch by the end of 2021 or early 2022





### **Sustainability and Community**

- Health, wellness and safety top priority during COVID-19 days
- Hysan responded quickly with virus-prevention measures in place
- Constantly upgrading hygienic and preventive means to avert possible outbreaks
- Times challenging for community events. We still launched new arts and cultural events, as well as children's academy and sustainability activities both offline and online through use of digital technology











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# Thank you

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