



# Remarks by

# Ms. Irene Yun Lien LEE Chairman

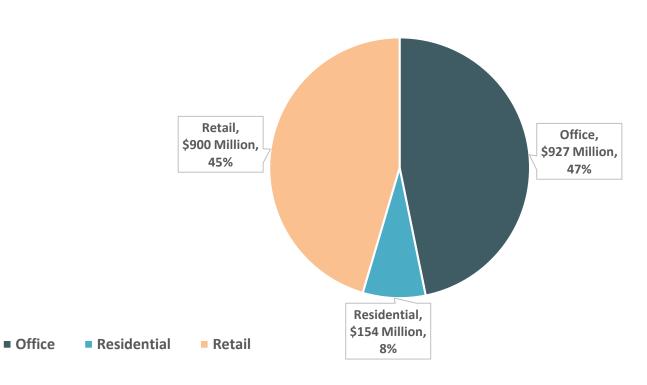
- COVID-19 in 1H 2020 brought many aspects of Hong Kong to a halt
- The city already suffered many months of social unrest in 2H 2019
- Macro situation exacerbated by the intensifying tension between China and US and its allies
- Hong Kong retail sales dropped 33% in 1H 2020 when compared to the year before
- Office sector saw a negative net absorption of over 1.4 million square feet office space in HK in the first half of 2020



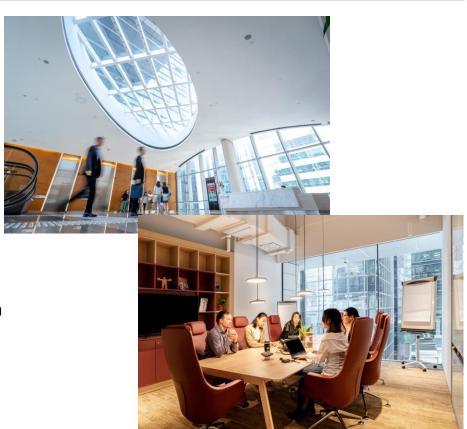
- Hysan's Turnover and Recurring Underlying Profit decreased by 5.0% and 3.4% respectively
- Hysan's balanced dual-engine portfolio helps the Company remain resilient in the face of both expected and unexpected impacts
- Occupancies of Office and Retail portfolios were 96% and 94% respectively



#### **Turnover Contribution**



- COVID-19 introduced changes to usage of office space
  - Hybrid models with flexi-hours and locations, plus more work-from-home
  - But physical office is here to stay
  - Physical office to function as gathering place for interaction
  - New office designs to emphasize health and wellness



- Pandemic accelerated retail sector changes globally and in Hong Kong
  - Online disruption: e-commerce 's growth, e.g. F&B "click and deliver"
  - Supply chain disruption: halted production and delayed shipment
  - Travelling/Tourism disruption: little travelling and virtually no tourist spending in past 6 months
  - Demographic disruption: Gen Y and Z turn further to sustainability-minded items
- Technology enhancement continuing: e.g. artificial intelligence, virtual reality



- As COVID-19 emerged, Hysan put in place appropriate protective measures immediately and comprehensively
- Maintained clear communications with tenant to provide flexible and multifaceted solutions ranging from rental assistance to marketing support







## How Hysan is Responding to the Challenges (con't)

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#### Longer term:

- Hysan has curated a dynamic and unique tenant mix, e.g. more banking and finance tenants, growth of flex space, retail's luxury lifestyle concept
- Supplemented by a rich programme of activities and events to build a community with a sense of belonging

Further supported by our investment and application of business technology and customer

relationship management









- Plenty of unknowns with pandemic conditions and macro-economic and geopolitical issues affecting Hong Kong's outlook in 2H 2020
- Many factors are changing our lives at a faster-thananticipated pace
- Our dynamic and balanced portfolio, supported by a strong financial position and ample liquidity, as well as our strategy to take the long-term view, should provide resilience against crisis and form an essential foundation to realise Hysan's ambitions





## **Presentation by**

# Mr. Roger HAO Chief Financial Officer

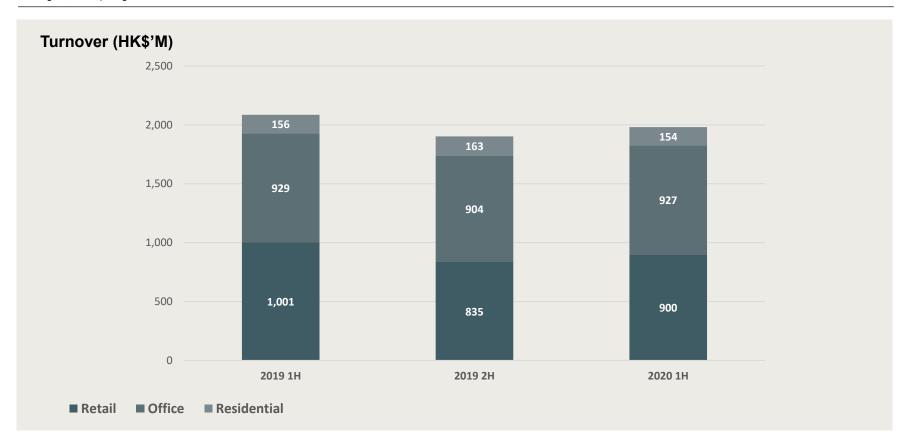
# **1H 2020 Results Highlights**

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	2020 1H HK\$'M	2019 1H HK\$'M	%
Turnover	1,981	2,086	-5.0%
Recurring Underlying Profit	1,346	1,394	-3.4%
Underlying Profit - Fair value gain on investment properties located in	1,346	1,394	-3.4%
<ul> <li>Fail value gain on investment properties located in <ul> <li>Hong Kong</li> <li>Shanghai*</li> </ul> </li> <li>Imputed interest income on the interest-free loan to a joint venture</li> <li>Other gains and losses</li> <li>Profit attributable to perpetual capital securities holders</li> </ul>	(3,871) (19) 15 (8) (89)	1,318 45 15 11	
Reported Profit	(2,626)	2,783	n/m
Shareholders' Funds	73,696	77,650	-5.1%

# 1H 2020 Performance: By Portfolio

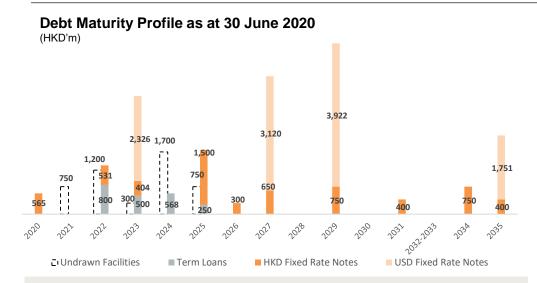
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## **Strong Financial Position & Ample Liquidity**

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#### **Debt Profile Highlight**

Gearing Ratio	Average Debt Maturity	
Net Cash	7.2 years	
Fixed : Floating	Effective Interest Rate	
89% : 11%	3.1%	

# 29% Bank Loans MTN Perpetual Diversified funding sources Public Issuance in 1H 2020 Jun 2020 – USD400m 7-Year Senior Notes at 2.875% Mar 2020 – USD850m Sub Perp at 4.1%

HKD 4.7b

62%

**Undrawn Committed Facilities** 

#### **Credit Ratings**

Moody's	Fitch
A3 / Stable	A- / Stable



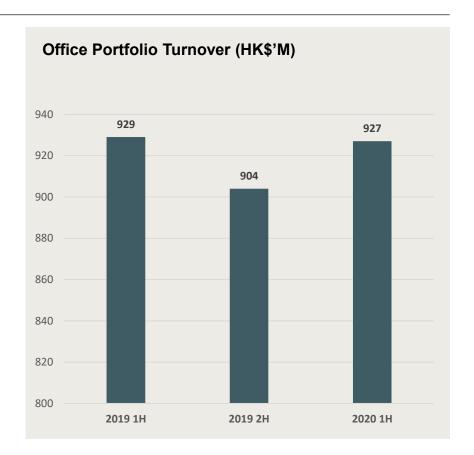
## **Presentation by**

# Mr. Ricky LUI Chief Operating Officer

#### 1H 2020 Performance: Office Portfolio

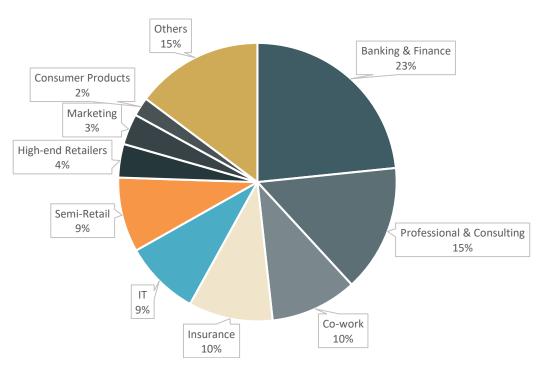


- Office portfolio turnover declined slightly by 0.2% to HK927 million
- Occupancy: 96% as at 30 June 2020
- Continued to achieve an overall positive rental reversion on renewals, rent review and new lettings



Balanced portfolio with different industries represented

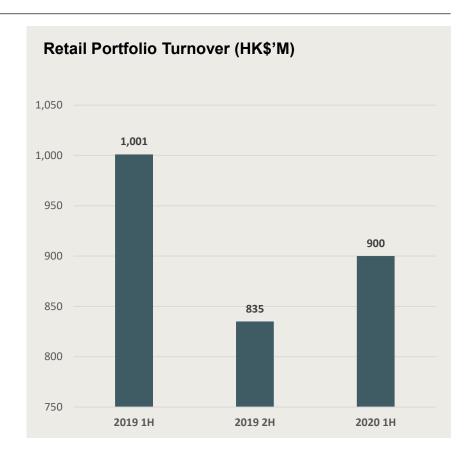
#### **Office Portfolio**



#### 1H 2020 Performance: Retail Portfolio

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- Retail portfolio turnover was HK\$900 million, down by 10% from same period in 2019
- Contribution from turnover rent of HK\$20 million
- Occupancy: 94% as at 30 June 2020
- Overall rental reversion in renewals, rent review and new lettings became negative in 1H 2020



### 1H 2020 Performance: Retail Portfolio (con't)



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- Pandemic effects apparent from February onwards
- Damaging effects compounded by disruptions from social events
- Hysan's estimated sales in most categories largely on par with overall Hong Kong sales performances

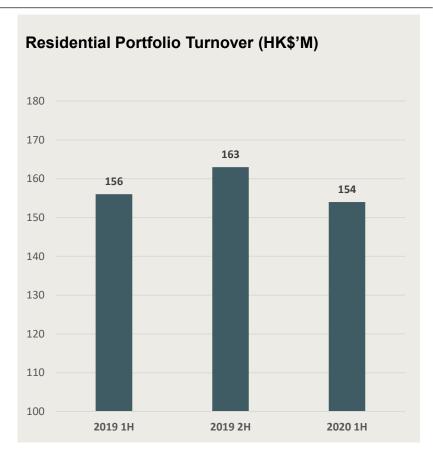
# Hong Kong & Hysan Tenant Retail Sales (Jan-Jun 2020, YoY)

Type of retail outlet	Hong Kong	Hysan (estimated)
Clothing, footwear and allied products	-50.8%	-41.4%
Food & Beverages	-28.7%	-35.9%
Jewellery, watches and clocks, and valuable gifts	-65.5%	-65.0%
Medicines & cosmetics	-54.7%	-81.3%
Supermarket	+10.6%	+8.0%

#### 1H 2020 Performance: Residential Portfolio



- Residential portfolio turnover saw a slight decline of 1% to \$154 million
- Positive rental reversion on renewals, rent review and new lettings
- Occupancy: 83% as at 30 June 2020
- Renovation work to enhance the quality of a number of units ongoing, and the lift modernization programme will be completed in Q4 2020



- Major interior designs and visual mock-ups completed
- Superstructure works in progress
- Target completion date of construction is 2H 2021 subject to government approval





### **Business Technology in Application**



- Work, learn and dine at home become new normal
- Invested strategically into business technology
  - Online/offline spending stimulus campaign "Power Up"
    - Fully integrated digital Lee Gardens App with e-recruitment, e-payment, e-redemption providing easy one-stop platform
    - Used data analytics on real time basis throughout the campaign to fine tune
    - More than 40,000 transactions
  - Food and beverage online ordering and delivery services
  - More digitalization and online classes at Kids Club
  - Area Wifi and IoT gave further insight into visitors' demographics and traffic patterns









Club Avenue new lounge and Garden at Lee Garden One

















- Health, wellness and safety all top-ofmind issues
- Provided safe environment for stakeholders
- Ensured work-from-home arrangements for staff
- Supported and sponsored online health and wellness activities
- Created uplifting designs through our art programme











# Thank you

